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**City and County of San Francisco  
Mayor's Office on Homelessness  
Quick Resource Guide 2000**

**Resources to Assist Homeless People**

Emergency.....	911
Police (non-emergency).....	415-553-0123
Mental Health Crisis (24hrs).....	415-781-0500
Drug/Alcohol Crisis (24hrs).....	415-362-3400
Battered Women's Hotline (24hrs).....	877-503-1850
(24hrs).....	415-206-3222
.....	415-217-7330
.....	415-292-2245
A Evaluation.....	415-206-5166
partment: San Franscisco Hospital.....	415-206-4357
mitted diseases).....	415-487-5500
's).....	415-241-8320
.....	See Page

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*San Francisco Public Library*

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San Francisco Public Library  
100 Larkin Street, 5th Floor  
San Francisco, CA 94102

**REFERENCE BOOK**

*Not to be taken from the Library*

Miguel Cueves: .....	415-558-1286
HELP LINK	
:Toll free.....	1 800-273-6222
:Chinese line.....	772-7339
:Spanish line.....	415-772-4444
:TDD (tele-digital device) line.....	772-4440
:Homeless Advocacy Project (HAP) of the Bar Association.....	974-6541
'omeless Death Prevention Outreach Workers.....	415-554-2731

**City Departments**

Mayor's Office of Neighborhood Services.....	415-554-7111
Mayor's Office on Homelessness.....	415-252-3136
partment of Human Services (DHS).....	415-557-6541
Jaggie Donahue, DHS, Director of Housing and Homeless Services.....	415-558-1981
Carolyn Plybon, DHS, Coordinator of Adult Homeless Services.....	415-558-1852



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Battered Women's Hotline (24hrs).....	877-503-1850
Rape Treatment Center (24hrs).....	415-206-3222
Family Shelter Services.....	415-217-7330
Adult Shelter Services.....	415-292-2245
Medical Screening for GA Evaluation.....	415-206-5166
GA Eligibility Billing department: San Francisco Hospital.....	415-206-4357
City Clinic (sexually transmitted diseases).....	415-487-5500
Foot Clinic (St. Anthony's).....	415-241-8320
Showers:.....	See Page 2
Dental: South of Market Health Center.....	415-626-2951
Eye Exams.....	415-206-8677
HIV/AIDS Testing and Counseling.....	1-800-367-2437
Needle Exchange: for locations call.....	415-905-9114

**Homeless Outreach Services**

Centralized Referral for Shelters.....	415-292-2245
MOST (mental health outreach).....	415-836-1700
MAP (Mobile Assistance Patrol).....	415-431-7400
Shelter Services .....	415-597-7960
Marilyn Garret : .....	415-292-2187
Miguel Cueves: .....	415-558-1286
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**Phone: 415-565-3511**

**Open 7:30am-7pm.**

**Support groups, restrooms, referrals, and phones**

## **Drop-In Centers Cont'd**

### **South Beach Homeless Resource Center**

**320 Harrison Street (at Fremont)**

**Phone: 415-222-9665**

**Open 24-hours**

Full Service Drop-in Center with Case Management, referrals, Laundry (\$0.25 cent charge), Free Voicemail, Lockers (\$5.00 Monthly charge), Mail service, restrooms, showers, TV, chairs, snacks (when available)

## **Emergency Shelters**

### **Men 18+ (without kids)**

#### **A Man's Place**

**399 Fremont St. (at Harrison)**

**Phone: 415-908-0100**

**Open 24hrs**

Show up by 2:30pm for lottery to win 1 night of shelter, 25 beds daily.

#### **Central City Hospitality House for Men**

**146 Leavenworth St. (near Turk)**

**Phone: 415-749-2103**

**Open 24hrs**

Show up at 191 Golden Gate Ave. (at Leavenworth) Monday or Wednesday between 9-11am gets on waiting list for a bed that is available for 90 days.

#### **Dolores Street Community Services**

**Phone: 415-282-3078**

**Hours: Monday to Friday, 9am-5pm**

For clean and sober men, especially those who recently came from Latin America, 90 beds available in summer, and 120 beds in winter.

#### **Multi-Service Center: South of Market**

**525 5th St. (at Bryant)**

**Phone: 415-597-7960**

**Open 24hrs**

Case management Monday through Friday 10 - 11a.m, and 5:30 - 7pm Sign-up for lottery is daily from 6:30 am -12 pm. 146 spaces (beds and mats) available.

#### **Dolores Street Community Services**

**208 Dolores Street**

**Phone: 415-861-4203**

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Adults may pay between \$0-6 a day, and kids are free, stay is up to 8 weeks. Provides counseling, peer group and parenting support – services rendered are confidential. Also helps those with substance abuse problems.

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#### ***Both Sexes 18+ (without kids)***

##### **Emergency Housing Program**

1235 Mission St. (near 8th St.)

*Phone: 415-558-4773*

**Hours: Monday to Friday, 8:30am-4:30pm**

For people with medical emergencies. Note: not a drop-in facility.

#### **Emergency Shelters (Cont'd)**

##### ***Both Sexes 18+ (without kids)***

##### **Multi-Service Center: North of Market**

1001 Polk St. (at Geary)

*Phone: 415-292-2180*

**Open 24hrs**

Sign up from 6am to noon for lottery to win 1 night of shelter. (80 beds for men; 120 beds for women)

##### **Episcopal Sanctuary**

201 8th St. (at Howard).

*Phone: 415-863-3893*

**Open 24hrs**

Stay 1 night on a cot or up to 30 days if a bed is available.

##### **United States Mission**

1338 Sanchez St. (at Cesar Chavez)

*Phone: 415-824-2709*

**Hours: Monday to Friday, 9am-5pm**

Have a social worker call Monday to Friday 9am-5pm to ask for a bed for 1 night (for up to 30 days if beds available) -120 beds in the Bay Area. Also helps with job searches, personal counseling, medical, legal or any other required assistance.

#### ***Families & Pregnant Women***

##### **Connecting Point**

*Phone: 415-217-7330*

**Hours: Monday, Wednesday, Friday, 9am-12pm, Tuesday & Thursdays 2-4pm**

Centralised in-take shelter for parents, pregnant women, and their partners. Note: if there is a problem reaching them at this number try Hamilton Family Center at 415-665-0133.



## Free Food

All Saints' Episcopal Church  
1350 Waller St. (near Masonic)  
*Phone: 415-621-1862*  
Hours: Saturdays 10:30am

## Free Food Cont'd

No Penny Opera  
601 Dolores Street (at 19<sup>th</sup> Street)  
*Phone: 415-824-5193*  
Grocery bags  
Hours: Fridays 11:15am

Crumbs  
1050 Van Ness Avenue (21<sup>st</sup> –22<sup>nd</sup> Street)  
*Phone: 415-824-5193*  
Dinner service  
Hours: Fridays 6:30pm

Dinner's Redi  
2520 Bush St. (between Divisadero and Scott)  
*Phone: 415-469-9042 or 415-567-0429*  
Hours: Mon-Tue, 12-1pm

First AME Zion Church  
2159 Golden Gate Avenue (at Masonic)  
*Phone: 415-931-7479*  
Hours: Mondays 11am-12:30pm

Friendship Banquet  
930 Gough Street (between Eddy & Turk)  
*Phone: 415-673-8088*  
Open every Wednesday except the 1<sup>st</sup> Wednesday of the month. Only for people with HIV/AIDS, proof required

Glide Memorial Church  
330 Ellis St. (at Taylor)  
*Phone: 415-441-6501*  
Sun-Sat 8-9am 12-1:30pm; Mon-Fri 8-9am, 12-1:30pm, 4-5:30pm

Haight-Ashbury Food Program  
1525 Waller St. (near Belvedere)

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**1 Market (at Embarcadero Plaza)**

Sundays 5-6pm

:

**S.F. Rescue Mission**

**230 Jones Street (at Turk)**

**Phone: 415-292-0131**

Hours: Monday to Friday mandatory Bible studies and lunches 1-2:30pm, and 4-5:30pm.

Saturdays 11am. Gives groceries where possible.

**Golden Gate Metropolitan Community Church**

**Simply Supper**

**1508 Church Street**

**Phone: 415-642-0294**

Hours: Wed & Friday 4-5pm

**Third Baptist Church**

**1399 McAllister Street (at Pierce)**

**Phone: 415-346-4426**

Hours: Thursdays 12:30-1:30pm

### **Free Food (Cont'd)**

**United Council of Human Services**

**Bayview Hunterspoint Multi-Service Drop-in Center**

**2111 Jennings Street**

**Phone: 415-671-1100**

Hours: Monday to Friday 9am-12pm; and 1-4pm. Closed on weekends.

**Women's Community Clinic**

**2166 Hayes Street, Suite 104**

**Phone: 415-379-7800**

Hours: Mon-Fri 10am-8pm, Saturdays 10am-1pm

### **Medical Services**

**Buena Vista Women's Consultation Center**

**3000 California Street, STE 200 (at Octavia)**

**Free to women 2 weeks late with their Period**

**Phone: 415-567-8757 or 415-771-5000**

**Hours: Monday to Friday 9am-5pm**

**City Clinic**

**356-7<sup>th</sup> Street (at Harrison)**

**Phone: 415-487-5500**

\$10 service charge, but no one turned away for lack of funds.



**Phone: 415-502-8336**

**Receive people up to the age 24 only.**

Hours: Mon 10am-3pm, Tu 11am-6pm, Thu 9am-4pm. Drop-ins on Wednesdays and Fridays 10am-4pm.

**Regular Medical Care**

**Primary Care Clinics**

**By Appointment Only. First come first served.**

**Phone: 415-554-2950**

Hours: Monday to Friday 8am-7:30pm; Sat, Sun 9am-4:30pm (closed Tues. 12-2pm)

**Tom Waddell Health Centre**

**50 Ivy Street**

**Pyscho-social and Medical Services**

**By Appointment Only**

**Phone: 415-554-2645**

Hours: (Medical) Mon-Fri and Weekends (*for urgent care*) 8am-8pm; Psycho-social Mon-Fri 9am-5pm

**San Francisco Free Clinic**

**4900 California Street (at 11<sup>th</sup> Avenue)**

**Phone: 415-750-9894**

**By Appointments Only, only people without medical insurance.**

Hours. Mon,Tue 1-4:30pm; Wed 1:30-4:15pm; Thu, Fri 10am-12:15pm

**Social Services**

**Drop-Ins**

**Phone: 415-554-2940**

Hours. Monday to Friday 8am-6pm, Saturdays 9am-3:30pm

**St Anthony's Free Medical Clinic**

**105-107 Golden Gate Avenue (at Jones)**

**Phone: 415-241-8320**

Mon, Tu, Thu,Fri 8:15am-6pm. Wednesday afternoon closed.

Podiatry clinic Tu,Th 1:15-til full

**Adolescent Family-Walden House**

**214 Haight St.**

**Residential and out-patient behavior modification services**

**Phone: 415-554-1480**

**Open 24hrs.**

**Free Clothing**

Bay Area Women and Children Center (BAWRC)

318 Leavenworth St./627 Turk Street

**Phone: 415-474-2400/1**



**Phone: 415-379-7800**

Hours: Mon-Fri 10am-8pm, Saturday 10am-1pm

## **Alcohol and Drug Abuse**

**Walden House Inc.**

Intake multi-services

**Phone: 415-703-9743**

Hours: Mon-Fri 8am-4pm

**Walden House Inc.**

**Substance Abuse and Mental Health Treatment Center**

520 Townsend Street

**Phone: 415-554-1100**

Hours: 24 hours for residential services; Mon-Fri 8am-9pm for day outpatient services.

**Adolescent Family - Walden House**

214 Haight St.

**Phone: 415-554-1480**

Open 24hrs, behavior modification services for adolescents of 14-18 years

**Jelani House Inc.**

1522 Quesada Avenue (Bayview)

**Phone: 415-970-9154 (general line)/ 415-822-5947 (for intakes)**

Hours: 24 hours, 7 day a week for residential substance abuse treatment services for men, women with children. Day treatment services 9am-7:30pm

**AL-ANON/ALATEEN**

**Phone: 415-626-5633 (to speak with a volunteer), 415-626-5634 (to leave a message), 800-344-2666 (meetings outside of San Francisco)**

Hours: Message phones available 24hrs a day

(No dues or fees)

**Alcoholics Anonymous**

Central Office-1540 Market St. #150

**Phone: 415-621-1326**

Hours: Mon-Fri 8:30am-5:30pm. Phone staffed 24hrs a day

(No dues or fees)

## **Alcohol and Drug Abuse (Cont'd)**

Spanish speaking program

*24hr Hotline, 415-554-8811*

*383 Valencia, 415-554-0265*





